

JOSHUA KHOOBA

📞 (352) 456-9087 ✉️ JoshuaK419@gmail.com 🔗 [linkedin.com/in/joshua-khooba](https://www.linkedin.com/in/joshua-khooba) 🌐 github.com/JoshuaKhooba

Education

University of Central Florida

Bachelor of Information Technology — Minor Computer Science

Graduated: May 2026

Orlando, FL

College of Central Florida

Associates in Computer Science

Graduated: May 2022

Ocala, FL

Technical Skills

Languages: Python, C, Java, SQL, TypeScript, JavaScript, Swift, Go, HTML/CSS

Developer Tools: MySQL, PostgreSQL, MongoDB, Oracle, Firebase Realtime Database, AWS, Docker, Kubernetes, VMware, Git/GitHub, Figma, PowerShell, Bash, Cisco Packet Tracer, Wireshark

Libraries/Frameworks: React, React Native, Next.js, Node.js, Flutter, Django, Bootstrap, Tailwind CSS, Pandas

Certifications: IT Fundamentals Pro (6-3C6-2FT66), AWS Cloud Security

Work Experience

Asurion uBreakiFix

Mar 2026 – June 2026

IT Technician

Orlando, FL

- Diagnosed and repaired **50+ devices/week** via hardware replacements and software troubleshooting across iOS, Android, and Windows, achieving a **95%+ first-time fix rate**.
- Delivered technical support to **30+ customers daily** by explaining repair processes and preventative tips, driving **~20% increase in repeat business**.
- Managed inventory of **200+ parts and devices** through tracking and quality control procedures, reducing repair delays by **25%** and minimizing shortages.

The Walt Disney Company

Jan 2025 – Jan 2026

VIP Operations Intern

Orlando, FL

- Oversaw backend scheduling for **100+ VIP client itineraries per week**, coordinating with guides and transportation teams to ensure **98% on-time execution** and enhance **customer satisfaction**.
- Processed and maintained records for **1,000+ client bookings monthly**, achieving **zero data-entry errors** by implementing consistent quality checks and improving data accessibility for cross-departmental teams.

Lotus Consulting Firm

May 2024 – Dec 2024

Corporate Manager

Orlando, FL

- Led comprehensive training sessions for **20+ new hires**, improving onboarding efficiency and enhancing team productivity by **25%** by ensuring consistent adoption of company processes across departments.
- Facilitated strategic client meetings and presentations for **T-Mobile business internet and telecommunication solutions**, securing **\$2 million in projected annual revenue** by aligning solutions with client needs.
- Implemented operational process improvements across departments, streamlining workflows and reducing bottlenecks by **30%** while accelerating project delivery timelines for multiple **high-priority initiatives**.

Orange County Government

Aug 2022 – Jan 2023

Data Analysis Intern

Orlando, FL

- Utilized **GIS and Maximo software** to collect, organize, and visualize spatial and operational data, producing **actionable insights** that supported project planning across **multiple departments**.
- Performed **API integrations** and **Python query calls** to extract, clean, and analyze **10,000+ records**, reducing data retrieval time by **30%** and enabling **faster reporting** for management.
- Accessed and analyzed **sensitive data under Public Security Clearance**, ensuring **strict compliance with federal data protection standards** while providing **accurate, high-quality analysis** to support critical decisions.

Projects

Disney VIP App | Source Code

Swift | SwiftUI | SupaBase

- Built a **SwiftUI-based iOS application** using **MVVM architecture** to manage **user authentication, reservations, events, and check-ins**, improving code scalability and maintainability across **15+ views and models**.

Turtle Coin | Source Code

Python | JavaScript | TypeScript

- Designed and implemented a **simulated cryptocurrency blockchain**, demonstrating **block creation, hashing, proof-of-work, and transaction validation** to showcase a practical understanding of **blockchain architecture and security principles**.

FlowSync | Source Code

JavaScript | TypeScript | CSS

- Developed a **full-stack project management platform** using **React, Prisma, and PostgreSQL**, enabling teams to **create, track, and collaborate on tasks and projects in real time** to improve workflow efficiency and team coordination.